



## New Clinical Services Funded by PharmaCare

Effective July 7, 2023

On July 7, 2023, the following clinical services became covered under Pharmacare for all Nova Scotia residents with a Nova Scotia Health Card:

- Therapeutic Substitutions
- Refusals to Fill for drugs monitored by NSPMP
- Adaptations due to dose or duration changes

For each clinical service mentioned above, 3 PINs were introduced. Up to 3 claims can be submitted per patient per day for each clinical service provided they're for different medications. The PIN that is used for billing depends on the number of claims already submitted for the patient for that clinical service for the current day.

### Locating the Clinical Service Drug Folders

A Drug Folder has been created for each clinical service PIN. To locate them, you can search using one or more of the following attributes:

- **PIN** – refer to [Table 1](#) for the PINs.
- **Trade** or **Generic Name** – all Drug Folders contain “CLINICAL SERVICES” in the trade and generic name followed by a brief description of the clinical service (e.g., CLINICAL SERVICES: REFUSAL TO FILL).
- **Strength** – the strength corresponds to the claim number for that clinical service for that patient for the current day.
  - # 1 = this is the first claim
  - # 2 = this is the second claim
  - # 3 = this is the third claim



**NOTE:** There is a space separating the “#” symbol and number.

### Verifying the Custom Classes for the Clinical Services

A Custom Class has been entered in each clinical service Drug Folder to submit only a Special Service Fee to Pharmacare when a prescription is billed. If the cost, markup, and/or fee are not auto-populating correctly in Rx Detail, follow the steps below to add the Custom Class to the Drug Folder and/or set up the Pricing Rule.

1. Open the **Drug Folder**.
2. Select the **Alternatives** tab.
3. In the **Custom Class** section, confirm there is no existing row for MSI Pharmacare. If the Custom Class already exists, skip to step 7.
4. Select **Add**.
5. Enter the following information:



- **Third Party Plan** = MSI Pharmacare - All
  - **Custom Class** = refer to [Table 1](#)
6. Select **Save**.
  7. Select **More > Pharmacy**.
  8. Select the **Pricing** tab.
  9. Highlight the **MSI Pharmacare** row. Confirm there is no existing sub-row underneath Pharmacare for the Custom Classes listed in [Table 1](#).
  10. Select **Add CC**. The Select Custom Class window opens.
  11. Highlight a Custom Class from [Table 1](#).
  12. Select **OK**.
  13. In the new row, enter the following:
    - **Fee** = \$0
    - **Markup** = 0.0%
  14. Repeat steps 9 – 13 for the other Custom Class if needed.
  15. Select **Save**.

## Submitting a Clinical Service Claim

To process a claim for a clinical service listed in Table 1:

1. Create a new prescription.
2. Enter the following information in the New Prescription window:
  - **Patient**
  - **Drug** = PIN
  - **Doctor** = pharmacist
  - **Qty Auth** = 1
  - **Qty** = 1
  - **SIG**
  - **Days Supl**
3. Select **Process Now**. Rx Detail opens.
4. In the **Price** section, confirm the following:
  - Cost = Special Service Fee listed in [Table 1](#)
  - Markup = \$0
  - Fee = \$0
5. Select the **Third Party** tab.
6. Confirm the following for the MSI Pharmacare third party:
  - **Special Services** = 2
  - **Special Srv Fee** matches the Special Service Fee in [Table 1](#)
7. Select **Fill**.

Price	
<input type="checkbox"/> Capitation	
Cost:	\$26.25
Markup:	\$0.00
Fee:	\$0.00
Total:	\$26.25
<hr/>	
Tp Paid:	\$0.00
Copay:	\$26.25
Deduct:	\$0.00
<b>Pays:</b>	<b>\$26.25</b>



**Table 1.** New clinical service PINs for processing to Pharmacare.

PIN	Trade & Generic Name	Strength	Special Service Fee	Custom Class
93899773	CLINICAL SERVICES: THERAPEUTIC SUBSTITUTION	# 1	\$26.25	Fee Only (\$26.25)
93899737		# 2		
93899738		# 3		
93899772	CLINICAL SERVICES: REFUSAL TO FILL	#1	\$14	Fee Only (\$14)
93899735		#2		
93899736		#3		
93899771	CLINICAL SERVICES: ADAPTATION (DOSE/DURATION)	#1		
93899733		#2		
93899734		#3		

